Dear

Further to your request for information dated 27 June 2017 the information requested is below

Question 1

How many people in all the hospitals within your CCG have died in hospital awaiting the start of a package of fast-track continuing healthcare.

NHS Dartford Gravesham and Swanley Clinical Commissioning Group does not hold the data in such a way that we are able to respond to this question.

Question 2

What is the average time period in your CCG in hours/days from the point at which a fast-track CHC application is made to the care package being provided for the 12 month period to the end of March 2017?

What is the average time period in your CCG in hours/days from the point at which a fast-track CHC application is approved to the care package being provided for the 12 month period to the end of March 2017?

The mode average number of days from Fast Tract CHC application to the establishment of a care package was 8 days. This includes both domiciliary and also residential care packages. The vast majority of Fast Track referrals are confirmed as eligible on the day of receipt and so the mode average time is the same for both questions 2a and 2b
If you have any queries or concerns please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service that you have received in relation to your request and wish to make a complaint or request a review of our decision you should write to Complaints. NHS Dartford Gravesham and Swanley Clinical Commissioning Group 2nd Floor Gravesham Civic Centre Gravesend Kent DA12 1AU or email at dqscrg.complaints@nhs.net

If you are not content with the outcome of your complaint or review, you may apply to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Clinical Commissioning Group. The Information Commissioner can be contacted at:

Information Commissioners Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF
Telephone: 08456 306060 or 01625 54 57 45
www.ico.gov.uk

Please remember to quote the reference number above in any future communications.