Dear

Further to your request for information dated 6 July 2017 the information requested is below

1. **Which geographical area(s) does the service cover?**

The service covers the areas of Kent and Medway

2. **Does the service provide for Adults and Children?**

Yes

3. **What population size does the service cover?**

Approximately 1,600,000 people living in Kent
Approximately 280,000 people living in Medway

4. **Which organisation provides your clinical assessments**

Millbrook Healthcare

   a. **What is the annual value of the contract?**

   £5,156,464

   b. **What are the start and end dates of the contract including any permitted extension**

   Start: 1/4/2017
5. **Which organisation provides you’re Approved Repairer services**

Millbrook Healthcare

   a. **What is the annual value of the contract?**
   
   £5,156,464

   b. **What are the start and end dates of the contract including any permitted extension?**
   
   Start: 1/4/2017
   End: 1/4/2022

6. **What are the contact details of the Commissioner(s) responsible for the service?**

Thanet Clinical Commissioning, Thanet District Council, 2nd Floor Annex, Cecil Street, Margate, Kent CT91XZ – email: thanet.ccg@nhs.net – tel: 03000 424615

**Integrated Community Equipment Service (ICES)**

In the event that your ICES contract is managed by a Council organisation, please provide the contact details of the person/Dept. responsible for answering FoI requests.

This information is held with Kent County Council via: freedomofinformation@kent.gov.uk

1. **Which geographical area(s) does the service cover?** N/A

2. **Does the service provide for Adults and Children?** N/A

3. **What population size does the service cover?** N/A

4. **Which organisation provides your clinical assessments**

   a. **What is the annual value of the contract?** N/A

   b. **What are the start and end dates of the contract including any permitted extension** N/A

5. **Which organisation provides you’re Approved Repairer services**

   a. **What is the annual value of the contract?** N/A
b. What are the start and end dates of the contract including any permitted extension?  
N/A

6. What are the contact details of the Commissioner(s) responsible for the service?  
N/A

If you are unhappy with the service that you have received in relation to your request and wish to make a complaint or request a review of our decision you should write to Complaints. NHS Dartford Gravesham and Swanley Clinical Commissioning Group 2nd Floor Gravesham Civic Centre Gravesend Kent DA12 1AU or email at dqscrg.complaints@nhs.net

If you are not content with the outcome of your complaint or review, you may apply to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Clinical Commissioning Group. The Information Commissioner can be contacted at:

| Information Commissioners Office,  
| Wycliffe House,  
| Water Lane,  
| Wilmslow,  
| Cheshire  
| SK9 5AF  
| Telephone: 08456 306060 or 01625 54 57 45  
| www.ico.gov.uk |

Please remember to quote the reference number above in any future communications.