Dear 

Further to your request for information dated 18 July 2017 the information requested is below:

- **Please provide dates in which your Clinical Commissioning Group will be contracting for NHS 111 services over the next 5 years.**

  The CCG is currently undergoing a review of its Urgent and Emergency Care services of which NHS 111 is included. Procurement of Integrated Urgent Care (which includes NHS 111 as the access number) is anticipated to commence during 2017 however timeframes for this contract are currently not defined.

- **Please can you also advise when the existing contract ends with your current provider of 111 services.**

  March 2019

- **Who is the main point of contact responsible for procurement of NHS 111 services?**

  Helen Medlock

- **Please also provide contact details. Helen Medlock**

  **helen.medlock@nhs.net**
If you have any queries or concerns please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service that you have received in relation to your request and wish to make a complaint or request a review of our decision you should write to Complaints. NHS Dartford Gravesham and Swanley Clinical Commissioning Group 2nd Floor Gravesham Civic Centre Gravesend Kent DA12 1AU or email at dgsccg.complaints@nhs.net

If you are not content with the outcome of your complaint or review, you may apply to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Clinical Commissioning Group. The Information Commissioner can be contacted at:

Information Commissioners Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF
Telephone: 08456 306060 or 01625 54 57 45
www.ico.gov.uk

Please remember to quote the reference number above in any future communications.