Dear

Further to your request for information dated 31 August 2016 the information requested is below.

1. Provide a description of your current PBX? Please select from the below:

   NHS Dartford Gravesham and Swanley Clinical Commissioning has a Rolling Annual contract.

2. Who is the incumbent supplier for your PBX?

   South East Commissioning Support Unit

3. When did your PBX contract start? (Provide month and year)

   April 2013

4. When does your PBX contract end? (Provide month and year)

   N/A

5. What is the value of your PBX contract?

   NHS Dartford Gravesham and Swanley Clinical Commissioning Group does not hold this information as it is part of the CCG’s managed ICT contract and not separated out.

6. How many extensions does your PBX have?
7. **Do you have a Siemens ISDX?**

The CCG does not have a Siemens ISDX.

8. **Do you have NHS Mail?**

The CCG does not have NHS Mail.

9. **Do you have NHS Mail 2?**

The CCG does have NHS Mail 2.

10. **What kind of Microsoft Licensing Agreement do you have? Please select from the below:**

The CCG’s Licensing Agreement is managed by South East Commissioning Support Unit.

11. **What is your Microsoft Licensing renewal date? (Provide month and year)**

The CCG does not hold this information. Please refer to South East Commissioning Support Unit.

South East Commissioning Support Unit
Kent House
81 Station Road
Ashford
Kent TN23 1PP

Email [foi@nhs.net](mailto:foi@nhs.net)

If you have any queries or concerns please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service that you have received in relation to your request and wish to make a complaint or request a review of our decision you should write to Complaints. NHS Dartford Gravesham and Swanley Clinical Commissioning Group 2nd Floor Gravesham Civic Centre Gravesend Kent DA12 1AU or email at [dgscgg.complaints@nhs.net](mailto:dgscgg.complaints@nhs.net)

If you are not content with the outcome of your complaint or review, you may apply to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Clinical Commissioning Group. The Information Commissioner can be contacted at:

Information Commissioners Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF
Telephone: 08456 306060 or 01625 54 57 45
www.ico.gov.uk