Ref No: DGS 137
13 October 2016

Dear

Further to your request for information dated 11 October 2016 the information requested is below

1. Desktop anti-virus

McAfee provided by South East Commissioning Support Unit

2. Protection of Microsoft Exchange environment (please state if this is not applicable due to the use of NHSmail/NHSmail2)

NHSmail2

3. Email gateway (please state if this is not applicable due to the use of NHSmail/NHSmail2)

NHSmail2

4. Web gateway

ZScaler provided by South East Commissioning Support Unit

5. Mobile device management/enterprise mobility management

N/A
6. Hard disk encryption
McAfee provided by South East Commissioning Support Unit

7. Removable media encryption
Per device (i.e. NHS Dartford Gravesham and Swanley Clinical purchase pre-encrypted devices)

8. Firewall
Not known, part of security service provided by South East Commissioning Support unit.

9. VPN
Juniper Networks provided by South East Commissioning Support Unit

10. Two factor authentication provider
N/A

9. Wireless network provider
South East Commissioning Support Unit

10. Virtual server software provider and number of virtual servers (e.g. VMWare, Hyper-V etc.)
South East Commissioning Support Unit, virtual servers managed by South East Commissioning Support Unit

11. VDI software provider and number of VDI instances
N/A

12. Network access control solution provider
N/A

13. Security information and event management (SIEM) solution provider
N/A

Please also provide:

1. The total number of computers within the organisation.
Inventory services provided by South East Commissioning Support Unit

2. The total number of smartphones within the organisation.

Inventory services provided by South East Commissioning Support Unit

3. The total number of tablet devices within the organisation.

Inventory services provided by South East Commissioning Support Unit

4. Details of whether IT security is provided by an in-house team or by a third party – if by a third party please state who provides the service and when the contract expires.

Provided by South East Commissioning Support Unit until April 2017.

If you have any queries or concerns please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service that you have received in relation to your request and wish to make a complaint or request a review of our decision you should write to Complaints. NHS Dartford Gravesham and Swanley Clinical Commissioning Group 2nd Floor Gravesham Civic Centre Gravesend Kent DA12 1AU or email at dqscrg.complaints@nhs.net

If you are not content with the outcome of your complaint or review, you may apply to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Clinical Commissioning Group. The Information Commissioner can be contacted at:

| Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF Telephone: 08456 306060 or 01625 54 57 45 www.ico.gov.uk |