Ref No: DGS 141  
27th October 2016

Dear

Further to your request for information dated 25th October, the response to your request is below.

The CCG does not commission treatments such as Homeopathy in line with the Kent and Medway Referral and Treatment Criteria Policy which is in place across the eight Kent and Medway CCGs. The relevant paragraph is set out below and the full policy can be found on the CCG website.

**Complementary and Alternative Therapies**

_These treatments are not routinely funded. These include: Acupuncture, Aromatherapy, Chinese Medicines, Chiropractic Therapy, Clinical Ecology, Herbal Remedies, Homeopathy, Hypnotherapy, Massage, Osteopathy and Reflexology. This list is not exhaustive and other procedures not listed here but that are considered ‘alternative’ therapies will be considered in the same way._

_Some procedures may be available through services in hospices and hospitals as part of a palliative care package; these are through charitable services and not commissioned services._

_Some patients may be treated as part of an integrated conventional and complimentary service for a specific condition where these are commissioned._

If you have any queries or concerns please contact me. Please remember to quote the reference number above in any future communications. If you are unhappy with the service that you have received in relation to your request and wish to make a complaint or request a review of our decision you should write to Complaints. NHS Dartford Gravesham and Swanley Clinical Commissioning Group 2nd Floor Gravesham Civic Centre Gravesend Kent DA12 1AU or email at dgsccg.complaints@nhs.net
If you are not content with the outcome of your complaint or review, you may apply to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Clinical Commissioning Group. The Information Commissioner can be contacted at:

Information Commissioners Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF  
Telephone: 08456 306060 or 01625 54 57 45  
www.ico.gov.uk

Please remember to quote the reference number above in any future communications.