Dear

Further to your request for information dated 5 May 2017 the information requested is below

1. Does your organisation use any bespoke software systems?
   
   If yes, please kindly complete the following questions. If no, please proceed to question 2.
   
   • What is the core purpose of these system/s?
   • Do these system/s integrate with your organisations financial management systems?
   • Do these system/s enable e-payments, online payments or BACS transactions?
   • Which company/companies are you contracted to for each bespoke software system?
   • What is the total value of each of these contracts over their respective terms?
   • When does the current contract term for these system/s expire?
   • Who are the technical and procurement leads for these system/s and their contact details?

NHS Dartford Gravesham and Swanley Clinical Commissioning Group does not have any bespoke software systems.

2. Is your organisation in the process of exploring the scope or planning the procurement of a bespoke software system or an off-the-shelf commercially branded software system which you envisage will require bespoke development to fit your organisation’s needs?
If yes, please kindly complete the following questions:

- Will this system/s integrate with your organisations financial management system/s?
- Will this system/s enable e-payments, online payments or BACS transactions?
- Will this system/s automate processes or data currently managed by spreadsheets?
- Will this system/s automate paper based processes?
- Will this system/s capture large volumes of data from outside your organisation?
- When is the prospective go-live date for such system/s?
- What is the estimated budget for such system/s over the intended contractual period (rough order of magnitude)?
- Who will be the technical and procurement lead for these project/s?

NHS Dartford Gravesham and Swanley Clinical Commissioning Group is not in the process of exploring the scope or planning the procurement of a bespoke software system or an off-the-shelf commercially branded software system.

If you have any queries or concerns please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service that you have received in relation to your request and wish to make a complaint or request a review of our decision you should write to Complaints. NHS Dartford Gravesham and Swanley Clinical Commissioning Group 2nd Floor Gravesham Civic Centre Gravesend Kent DA12 1AU or email at dgsc.cg.complaints@nhs.net

If you are not content with the outcome of your complaint or review, you may apply to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Clinical Commissioning Group. The Information Commissioner can be contacted at:

Information Commissioners Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF
Telephone: 08456 306060 or 01625 54 57 45
www.ico.gov.uk

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