Dear

Further to your request for information dated 24 May 2017 the information requested is below

1 Details of all current contracts you have, including the name, address and contact details of the service provider;

Telehealth

NHS Dartford Gravesham and Swanley Clinical Commissioning Group does not currently hold a specific stand-alone contract with any provider for telehealth, but telehealth is included as a potential area of development for inclusion within the current Community Equipment contact held by Kent County Council (for which all Kent Clinical Commissioning Groups have a Section 75 agreement for the health side of the contract – see below)

Community Equipment

As stated above, the current provider contract is held by Kent County Council with a Section 75 agreement in place for all Kent Clinical Commissioning Groups to be attached to this contact for the health element of the provision. Details of the service provider are as follows:

NRS Healthcare
Unit 4 Link 20
Bellingham Way
Aylesford
Kent Me20 6SP
Wheelchair Services

The current provider contract is held by NHS Thanet Clinical Commissioning Group on behalf of all Kent and Medway Clinical Commissioning Groups. Details of the service provider are as follows:

Millbrook Healthcare
Inca House
Wotton Road
Kingsnorth Industrial Estate
Ashford
Kent TN23 6ll

Telephone 0330 124 4485
Email kentandmedwaywcs@millbrookhealthcare.co.uk

2 The renewal date of the contracts;

Community Equipment: 01 December 2020 (a 24 month extension is also permitted)
Wheelchair Services 31 March 2022 (a 24 month extension is also permitted)

3 Start date of the contracts;

Community Equipment 01 December 2015
Wheelchair Services 01 April 2017

4 Value of contracts;

Community Equipment with NRS Healthcare – Cost per case.

5 Spend on Telehealth/Digital Health for previous financial year 2016---17;
Telehealth Spend in 2016/17 is £10k

6 Spend on community equipment for previous financial year 2016---17;
NHS Dartford Gravesham and Swanley Clinical Commissioning Group spend in 2016/17 £1.22m.

7 Spend on wheelchair services for previous financial year 2016---17;
This is part of a block contract with Kent Community FT in 2016/17 wheelchair value £972k
8 Number of citizens receiving a telecare service funded by the local authority;

NHS Dartford Gravesham and Swanley Clinical Commissioning Group does not hold this information. Kent County Council may hold this information and if you have not already done so you can contact

Information Resilience and Transparency team
Kent County Council
Room 2.71 Sessions House
County Hall
Maidstone
Kent ME14 1XQ

Email freedomofinformamtion@kent.gov.uk

9 Commissioning officer name/s, email address/es and phone number/s.

For community Equipment and Wheelchairs – Zoe Davies, Head of Commissioning

Email dgs.ccg@nhs.net
Telephone 03000 424903

If you have any queries or concerns please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service that you have received in relation to your request and wish to make a complaint or request a review of our decision you should write to Complaints. NHS Dartford Gravesham and Swanley Clinical Commissioning Group 2nd Floor Gravesham Civic Centre Gravesend Kent DA12 1AU or email at dgscgg.complaints@nhs.net

If you are not content with the outcome of your complaint or review, you may apply to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Clinical Commissioning Group. The Information Commissioner can be contacted at:

Information Commissioners Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF
Telephone: 08456 306060 or 01625 54 57 45
Please remember to quote the reference number above in any future communications.