Dear

Further to your request for information dated 2 March 2017 the information requested is below. Please accept our apologies for the late deliverance of this information.

1. Does NHS Dartford Gravesham and Swanley CCG offer patients seven-day, 8-8 access to routine GP appointments?

NHS Dartford Gravesham and Swanley Clinical Commissioning Group does not offer seven-day 8-8 access to routine GP appointments.

2. If no, please specify extended-hours opening times for routine GP appointments?

This is via a direct enhanced service depending on the individual GP practice.

3. How many patients can access this scheme?

This would be specific to individual GP practices.

4. What is the annual cost of the scheme to the CCG?

N/a

5. How much of this funding is spent on GP locums?

N/a
6. What (%) take up is there of evening/Saturday/Sunday appointments respectively?

NHS Dartford Gravesham and Swanley Clinical Commissioning Group does not hold this information.

If you have any queries or concerns please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service that you have received in relation to your request and wish to make a complaint or request a review of our decision you should write to Complaints. NHS Dartford Gravesham and Swanley Clinical Commissioning Group 2nd Floor Gravesham Civic Centre Gravesend Kent DA12 1AU or email at dgscgg.complaints@nhs.net

If you are not content with the outcome of your complaint or review, you may apply to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Clinical Commissioning Group. The Information Commissioner can be contacted at:

| Information Commissioners Office, |
| Wycliffe House, |
| Water Lane, |
| Wilmslow, |
| Cheshire |
| SK9 5AF |
Phone: 08456 306060 or 01625 54 57 45 |
www.ico.gov.uk

Please remember to quote the reference number above in any future communications.