Ref No: DGS 242
20 March 2017

Dear

Further to your request for information dated 6 March 2017 the information requested is below

1. **The name of existing providers who provide community based ophthalmology/eye care services (please include delivery model i.e. lead provider/lead provider with sub-contractors)**

   The Practice Group, Lead Provider with sub-contractors. Sub-contractors: Boots Opticians (Gravesend) Jackie Rothery (Dartford), Linklaters (Dartford), Medical Eye Centre (Gravesend), K Rowland Opticians (Longfield), Specsavers (Gravesend) Specsavers (Swanley)

2. **The start and end date of each existing ophthalmology/eye care contract**

   Lead Provider – 1 November 2016 to 31 October 2019

3. **The annual contract value of each existing community ophthalmology/eye care contract**

   This was a joint procurement across North Kent (DGS, Medway and Swale Clinical Commissioning Groups) DGS CCG portion of the overall budget is £400k, Sub-contractors are paid cost per case.

   a. **Cost of 1st Outpatient appointment**

      Various tariffs depending on service provided

   b. **Cost of Follow Up appointment**
NHS Dartford Gravesham and Swanley Clinical Commissioning Group has pathway tariffs (no follow up cost)

4. **Total annual activity for each existing community based ophthalmology/eye care contract**

This data is not available as it is a new contract

5. **Do you currently have a referral management service to triage/redirect ophthalmology services?**

Referral management if part of the lead provider contract (this includes triage).

**Secondary Care Eye Care Services**

1. **Total number of 1st outpatient appointments for Ophthalmology Department (2013/14, 2014/15, 2015/16)**

<table>
<thead>
<tr>
<th>Year</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013/14</td>
<td>9,333</td>
</tr>
<tr>
<td>2014/15</td>
<td>8,260</td>
</tr>
<tr>
<td>2015/16</td>
<td>7,660</td>
</tr>
</tbody>
</table>

2. **Total number of cataract first eye procedures (2013/14, 2014/15, 2015/16)**

Elective spells (Cataract*)

<table>
<thead>
<tr>
<th>Year</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013/14</td>
<td>1,812</td>
</tr>
<tr>
<td>2014/15</td>
<td>2,199</td>
</tr>
<tr>
<td>2015/16</td>
<td>1,742</td>
</tr>
</tbody>
</table>

* includes Enhanced Cataract Surgery, Phacoemulsification Cataract Extraction & Non-Phacoemulsification Cataract Surgery

3. **Local tariffs for:**

   Average spend 2016/17

   a. **Cataract single eye procedure**

     Cataract* £891

   b. **YAG procedures**

     Lens Capsulotomy (YAG) £183

   c. **Oculoplastics procedures**

     Oculoplastic £848

   d. **1st outpatient tariff**
£77

e. 1st outpatient procedure

£140

If you have any queries or concerns please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service that you have received in relation to your request and wish to make a complaint or request a review of our decision you should write to Complaints. NHS Dartford Gravesham and Swanley Clinical Commissioning Group 2nd Floor Gravesham Civic Centre Gravesend Kent DA12 1AU or email at dgscqc.complaints@nhs.net

If you are not content with the outcome of your complaint or review, you may apply to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Clinical Commissioning Group. The Information Commissioner can be contacted at:

Information Commissioners Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF  
Telephone: 08456 306060 or 01625 54 57 45  
www.ico.gov.uk

Please remember to quote the reference number above in any future communications.