Dear

Further to your request for information dated 14 March 2017 the information requested is below

**NHS Dartford Gravesham and Swanley Clinical Commissioning Group does not have a Choice and Equity Policy at the current time. All NHS Funded Continuing Healthcare decision are made in line with the National Framework for NHS Continuing Healthcare and NHS funded Nursing Care – November 2012 (revised).**

If you have any queries or concerns please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service that you have received in relation to your request and wish to make a complaint or request a review of our decision you should write to Complaints. **NHS Dartford Gravesham and Swanley Clinical Commissioning Group 2nd Floor Gravesham Civic Centre Gravesend Kent DA12 1AU or email at dgsccg.complaints@nhs.net**

If you are not content with the outcome of your complaint or review, you may apply to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Clinical Commissioning Group. The Information Commissioner can be contacted at:

| Information Commissioners Office,       |
| Wycliffe House,                        |
| Water Lane,                            |
| Wilmslow,                              |
Please remember to quote the reference number above in any future communications.