2 October 2013

Our Ref: FOI.13.DGS0071

RE: FREEDOM OF INFORMATION REQUEST

Thank you for your request for information under the Freedom of Information Act 2000 received on 3 September 2013 by NHS Dartford, Gravesham and Swanley Clinical Commissioning Group. The information you have requested is listed below together with the response:

The information that I would like is:

1. The number of deaf and hard of hearing people on your GP registry.
2. The number of requests that you have received for sign language interpreters in the years 2009-10, 2010-11 and 2011-12.
3. The number of unfulfilled requests for sign language interpreters in the years 2009-10, 2010-11 and 2011-12.
4. The total expenditure on sign language interpreting services (paid to sign language interpreting service agencies) in the years 2009-10, 2010-11 and 2011-12.
5. The number of cancelled and unattended appointments from your deaf and hard of hearing clients in the years 2009-10, 2010-11 and 2011-12.

NHS Dartford, Gravesham and Swanley CCG looked into your request for information under the Freedom of Information Act 2000. However we regret that we are unable to comply with this request as we do not hold information prior to 1st April 2013.

However under Section 16 of the FOI Act 2000, we believe that Kent Community Health Trust will be able to provide a response to your request. Their website is http://www.kentcht.nhs.uk/home/about-us/freedom-of-information/