Our Ref: FOI.14.DGS0162

RE: FREEDOM OF INFORMATION REQUEST

Thank you for your request for information under the Freedom of Information Act 2000 received on 10 January 2014 by NHS Dartford, Gravesham and Swanley Clinical Commissioning Group. The information you have requested is listed below together with the response:

**Contract 1**
1. Current Fixed Line (Voice Circuits) Provider- Supplier’s name
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
3. Fixed Line- Contract Duration- the number of years the contract is for each supplier.
4. Type of Lines- PSN, Analogue, SIP
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

**Contract 2**
6. Minutes/Landline Provider- Supplier’s name (Fixed Voice not Mobiles)
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.
9. Minute’s Landlines Contract Duration: the number of years the contract is with the supplier.
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

**Contract 3**
11. Fixed Broadband Provider- Supplier’s name
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
13. Fixed Broadband Annual Average Spend- Annual average spend. An estimate or average is acceptable.
14. VOIP/PBX Installation Date of the organisation’s primary telephone system: - please provide day, month and year (month and year is also acceptable).

**Contract 4**

15. WAN Provider- please provide me with the main supplier(s)

16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

17. WAN Annual Average Spend- Annual average spend. An estimate or average is acceptable.

18. Internal Contact: please can you send me there full contact details including contact number and email and job title. If there is more than one supplier for some of the types of contracts information please can you split each of the contracts for each supplier that provide that service/support. For example Fixed Lines BT, Virgin Media Business

If there is more than one contract please can you send me the main contracts? If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

**Managed Service Contract**

- Contract Title
- Supplier’s Name
- Services Included (Contract Description)
- Total Contract Value
- Duration
- Contract Expiry Date- please provide day, month and year (month and year is also acceptable)
- Contract Date- please provide day, month and year (month and year is also acceptable)
- Number of Extensions
- Number of Lines
- Minutes Landline Monthly Average Spend
- Type of Lines
- Fixed Broadband Average Annual Spend
- WAN Average Annual Spend
- Internal Contact: please can you send me there full contact details including contact number and email and job title.

If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information.

NHS Dartford, Gravesham and Swanley Clinical Commissioning Group’s response is as follows:
Telecoms/VoIP - Contract 1 and Contract 2:

NHS Dartford, Gravesham and Swanley Clinical Commissioning Group receive VoIP as part of their service agreement with KMCS. The service specification that is due to run until September 2014 states the following:

- Delivery of reduced costs of telecommunications, remote support and mobile working
- Support for collaborative working using PCs, laptops and mobile phones

Broadband and WAN – Contract 3 and Contract 4:

Broadband and WAN is provided through a national contract with BT N3 funded by central government and managed locally by the Kent and Medway Health Informatics Service (KMHIS) which is hosted by Maidstone and Tunbridge Wells NHS Trust. Please contact the parties mentioned for further information

Postal Address:

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Contact form http://www.info.doh.gov...