Further to your request for information dated 30 November 2015 the information requested is below:

1. Local Area Network

   a. What Manufacturer is your LAN Network?

      The Local Area Network (LAN) is primarily based on Ciasco technology

   b. What date does your support contract come up for renewal on the LAN network

      Support and maintenance of the LAN network is provided by NHS Dartford Gravesham and Swanley Clinical Commissioning Group’s ICT Service provider the South East Commissioning Support Unit (SECSU) as part of a larger managed service contract and therefore renewal is not applicable

   c. What is the current cost of the LAN Network Support?

      This forms part of the overall contract with SESU and detailed costs are not available.

   d. Which company is the support contract with?

      Support is provided by SECSU as part of the ICT Managed Services contract.

   e. What procurement route do they use for this, is there a preferred framework

      SECSU are a NHS organisation and follows standard public sector procurement rules
2. Phone System

a. What Manufacturer is your phone system?

Aastra/Mitel MXOne VoIP system

b. When date does your support contract come up for renewal on the Phone System?

Support and maintenance of the phone system is provided by the CCG’s ICT Service provider, SECSU as part of a larger managed service contract and therefore renewal is not applicable.

c. What is the current cost of the phone system Support?

This forms part of the overall contract with SECSU and detailed costs are not available.

d. Which Company is the support Contract with?

Support is provided by SECSU as part of the ICT Managed Services contract.

e. What procurement route do they use for this, is there a preferred framework

SECSU are a NHS organisation and follows standard public sector procurement rules.

3. Storage (SAN)

a. What Manufacturer of SAN are you using?
The CCG makes use of a shared SAN provided by SECSU as part of the ICT Managed Service contract.

b. When was the SAN purchased?

The CCG does not have its own SAN.
c. How Many Virtual Servers are you running?

Not applicable.

d. What procurement route do they use for this, is there a preferred framework

Not applicable

4. Data Centre

a. Do you use offsite/Third Party Data Centres?

The CCG makes use of offsite datacentre services provided by SECSU as part of the ICT Services contract.

b. What Services and how big are the offsite facilities?

This information is not available to the CCG as datacentre services are provided by SECSU as part of the ICT Managed Services Contract.

c. When are the contracts due for renewal?

This information is not available to the CCG as datacentre services are provided by SECSU as part of the ICT Managed Services Contract.

5. Cloud Services
a. Do you use third Party Cloud services?

The CCG does not use Cloud Services.

b. What services are used and what size are these?

Not applicable

c. When are the contracts due for renewal?

Not applicable
d. What procurement route do they use for this, is there a preferred framework

Not applicable

6. Contacts

a. Who is responsible for ICT in the organisation and what are their contact details?

Mike Gilbert, 03000 424903 dgsccg@nhs.net

b. Who is responsible for ICT Infrastructure in the organisation and what are their contact details?

Mike Gilbert, 03000 424903 dgsccg@nhs.net