Dear

Further to your request for information dated 22 December 2017 the information requested is below

1. **Who is the person responsible for reviewing commissioning for emergency Trauma and Orthopaedic services?**

   The CCG has a nominated individual within the commissioning team for all muscular-skeletal services.

2. **What hospitals fall under your commission?**

   The CCG is the lead commissioner for the Dartford and Gravesham NHS Trust contract, and has contracts in place with other local hospitals, including the local Trauma Centre.

3. **Do you currently commission any virtual fracture clinics / virtual triage clinics / any other service that reduces face to face appointments?**

   The CCG does not currently commission virtual fracture clinics, although is reviewing options around this. The CCG does commission an Orthopaedic referral triage service which directs patients to the most appropriate service to meet their needs.

4. **If yes which hospitals? The Orthopaedic triage service referred to above covers all referrals to Orthopaedics irrespective of the provider.**

   The orthopaedic triage service referred to above covers all referrals to Orthopaedics irrespective of the provider.
5. How much do you pay for a new patient Virtual clinic appointment in orthopaedics?

N/A

6. What is the cost per annum of the fracture clinics you commission Virtual and or other specifying which type please?

The CCG is unable to separate the costs of the fracture clinic from other Orthopaedic outpatient and non-elective episodes.

7. Do you have a fixed time contract with any of the hospitals providing the fracture clinic service?

No

8. If yes how long is this in place for?

N/A

Please note, that the supply of information in response to a FOI request does not confer an automatic right to re-use the information. Under UK copyright law you can use any information supplied for the purposes of private study and non-commercial research without requiring permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs.

If you are unhappy with the service that you have received in relation to your request and wish to make a complaint or request a review of our decision you should write to Complaints. NHS Dartford Gravesham and Swanley Clinical Commissioning Group 2nd Floor Gravesham Civic Centre Gravesend Kent DA12 1AU or email at dgsccg.complaints@nhs.net

If you are not content with the outcome of your complaint or review, you may apply to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Clinical Commissioning Group. The Information Commissioner can be contacted at:

Information Commissioners Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF  
Telephone: 08456 306060 or 01625 54 57 45  
www.ico.gov.uk

Please remember to quote the reference number above in any future communications.