Ref No: DGS 049
28 June 2018

Dear

Freedom of Information Request

Further to your Freedom of Information Request dated 21 June 2018 please see formal response below

1. How many packages of 24 hour care did the CCG commission between 01.01.2017 – 21.06.2018?

The information requested is requested Is not recorded within NHS Dartford Gravesham and Swanley Clinical Commissioning Group’s electronic patient management database and so it is not possible to generate a report from our centralised patient records.

2. How many of these packages were awarded to Agincare Live-in Care Services LTD between 01.01.2017 – 21.06.2018?

No packaged were awarded to Agincare Live-in Care Services Ltd between the above dates

3. What is the name and contact information for both the Brokerage Manager and the Head of your Contracts and Commissioning team?

   a. NHS Dartford Gravesham and Swanley Clinical Commissioning Group does not employ a a Brokerage Manager.
   b. At the current time the post of Head of Contracts is vacant by Dan Seymour is covering this vacancy.
   c. Zoe Davies is Head of Commissioning.
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If you are unhappy with the service that you have received in relation to your request and wish to make a complaint or request a review of our decision you should write to Complaints. NHS Dartford Gravesham and Swanley Clinical Commissioning Group 2nd Floor Gravesham Civic Centre Gravesend Kent DA12 1AU or email at dgsccg.complaints@nhs.net

If you are not content with the outcome of your complaint or review, you may apply to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Clinical Commissioning Group. The Information Commissioner can be contacted at:

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<tr>
<th>Information Commissioners Office,</th>
<th>Telephone: 08456 306060 or 01625 54 57 45</th>
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<tbody>
<tr>
<td>Wycliffe House,</td>
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Please remember to quote the reference number above in any future communications.