Dear

Freedom of Information Request

Further to your Freedom of Information Request dated 6 July 2018 please see formal response below

Current A&E GP streaming service:

1 Who is the contracted provider of A&E streaming GPs.

Darent Valley Hospital provide their own GPs and/or ANPs to provide GP streaming. NHS Dartford Gravesham and Swanley Clinical Group commissions IC24 to provide GP support in the evening.

2. What are the opening hours?

Darent Valley Hospital provides GP streaming between 10.00 a.m. and 11.00 p.m. Monday to Friday and from 10.00 a.m. to 6.00 p.m. at weekends.

IC 24 provide GP streaming from 7.00 p.m. to 11.00 p.m. every day (including weekends)

3. How many GPs do you have working at any one time?

NHS Dartford Gravesham and Swanley Clinical Commissioning Group does not hold this information. The Providers Darent Valley Hospital may hold this information and if you have not already done so, you may like to contact them at:

FOI Act Lead
Jade Hub – Upper Level
4. What is the hourly pay?

Please see question 3 above

5. What is the seniority mix?

Please see question 3 above

6. How many GPs do you have and how many vacancies?

Please see question 3 above

7. What proportion are: a) locums, b) from local practices c) employed by the Trust, or d) other? (If other, please explain)

Between November 1 2017 and April 30 2018:

Please see question 3 above

8. How many patients were seen through A&E GP streaming?

The information below is the latest data the CCG holds

<table>
<thead>
<tr>
<th>Month</th>
<th>Patients</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan 2018</td>
<td>554</td>
</tr>
<tr>
<td>Feb 2018</td>
<td>412</td>
</tr>
<tr>
<td>March 2018</td>
<td>639</td>
</tr>
<tr>
<td>April 2018</td>
<td>541</td>
</tr>
<tr>
<td>May 2018</td>
<td>610</td>
</tr>
<tr>
<td>June 2018</td>
<td>525</td>
</tr>
</tbody>
</table>

9. What proportion were: a) dealt with in full, b) sent through to A&E, c) referred to their own GP or d) other?

To date (since launching the streaming service):

Please see question 3 above
10. How many patient complaints have you received concerning A&E GP streaming?

The CCG has not received any complaints relating to A&E GP streaming.

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If you are unhappy with the service that you have received in relation to your request and wish to make a complaint or request a review of our decision you should write to Complaints. NHS Dartford Gravesham and Swanley Clinical Commissioning Group 2nd Floor Gravesham Civic Centre Gravesend Kent DA12 1AU or email at dqscgg.complaints@nhs.net

If you are not content with the outcome of your complaint or review, you may apply to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Clinical Commissioning Group. The Information Commissioner can be contacted at:

Information Commissioners Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF
Telephone: 08456 306060 or 01625 54 57 45
www.ico.gov.uk

Please remember to quote the reference number above in any future communications.