5 September 2018

Dear

Freedom of Information Request – DGS 098

Thank you for your recent request for information made under the Freedom of Information Act 2000, which was received by NHS Dartford Gravesham and Swanley Clinical Commissioning Group (CCG) on 17 August 2018. The information you have requested is below

**CHC Assessment Support**

1. **Does the CCG use any third-party nurse assessment teams to support any part of the CHC assessment process?**

NHS Dartford Gravesham and Swanley Clinical Commissioning Group does not use any third-party nurse assessment teams to support any part of the CHC assessment process.
   a. If so, please name the supplier
   b. Please provide a brief description of the service (supporting assessments, re-assessments etc)
   c. What was the annual cost to the CCG in 17/18?
   d. What are the contract start and end dates?

**Case Management Systems**

1. **What CHC case management system is used (e.g. QA, Broadcare, Caretrack etc.)?**

   Broadcare
   a. What was the annual cost to the CCG in 17/18?
£14,682.52 (Excluding VAT)

b. What are the contract start and end dates?

April 2018 to March 2021.

c. Did the CCG procure these services via a framework? If so, please provide the name of the framework

Brokerage

1. How does the CCG manage the brokerage? (In-house/outsourced to a private provider/outsourced to a CSU/outsourced to a local authority)?

In-house

2. Does the CCG use a framework with agreed rates or a preferred supplier list for:

The Specialist Assessment and Placements Team (SAPT) maintains a “preferred supplier list” including agreed rates that are utilised for the majority of provided patient care. SAPT utilises alternate providers to deliver patient care / meet patient’s healthcare needs as is beneficial.

   a. Residential/ nursing Care providers
   b. Domiciliary Care Agencies

3. Does the CCG review their contracts/costs for care suppliers each year?

NHS Dartford Gravesham and Swanley Clinical Commissioning Group does review their contracts/costs for care suppliers each year.

4. Does the CCG use an e-Brokerage system (e.g Adam HTT, E-Brokerage etc.)?

NHS Dartford Gravesham and Swanley Clinical Commissioning Group does not use an e-Brokerage system

   a. If so, please provide the name of the supplier
   b. What was the annual cost to the CCG in 17/18?
   c. What are the contract start and end dates?

5. Does the CCG have costed care plans for residential care suppliers?

Not for usual placements. Costed care plans are developed for patients with unusual / exceptional care needs.

System Integration

1. Do any of the systems used by the CCG for CHC (eg. assessments, allocation of resources, brokerage, case management) integrate?
SAPT utilises only one system.
   a. If so, please provide further detail with regards to which systems integrate with each other

**CHC Consultancy**

1. Have you had any third-party consultants in to review the CCGs CHC processes and practices, or whereby the third party looked into the CCGs end-to-end delivery of CHC in the last 2 financial years (15/16 – 17/18)?

   2016 review by TAABSS Ltd
   2018 review by Alyas Hussain

   a. If so, please provide the name of the organisation
      TABBSS Ltd -

   b. Please provide a brief description of the services
      - Review of CHC service provision
      - A snapshot review of the CHC service across Medway, Swale and Dartford Gravesham and Swanley CCGs to identify process improvements and savings opportunities.

   c. What was the cost for completing this work?
      Cost £2,250 plus VAT

We hope that this has dealt with your request for information however, should you remain dissatisfied, you have the right to request that we conduct an internal review of your request. If you would like us to conduct such a review please contact us within two months of this letter using the contact details below:

E-mail: swccg.northkent.foi@nhs.net
Post: FOI, NHS Dartford Gravesham and Swanley Clinical Commissioning Group, 2nd Floor, Gravesham Civic Centre, Windmill Street, Gravesend, Kent DA12 1AU.

Your request for an internal review will then be processed in accordance with our Freedom of Information Policy, a copy of which can be found on our website:

www.dartfordgraveshamswanleyccg.nhs.uk
If you are still dissatisfied following the internal review, you have the right under Section 50 of the Freedom of Information Act 2000 to appeal against the decision by contacting the Information Commissioner. The Information Commissioner provides full and detailed guidance on the Freedom of Information Act, and on when and how to complain.

Please find below the link to their website page and their helpline number.
https://ico.org.uk/for-the-public/official-information/
Helpline number: 0303 123 1113

In line with the Information Commissioner’s directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. An anonymised version of our response will therefore be posted on our website.

Please remember to quote the reference number above in any future communications.