Dear

Freedom of Information Request – DGS 149

Thank you for your recent request for information made under the Freedom of Information Act 2000, which was received by NHS Dartford Gravesham and Swanley Clinical Commissioning Group (CCG) on 22 November 2018. The information you have requested is listed below together with the response:

**Question 1**

*How many Tier 4 A&Es does your CCG currently have?*

*Could you list each Tier 3 A&E and their specialty if any?*

NHS Dartford Gravesham and Swanley Clinical Commissioning Group has 1 Tier 4 Accident & Emergency.

**Question 2**

2a) *What Patient Management Software system is used to document the details of an individual presenting at your Tier 4 A&E?*

*Please acknowledge that if different systems are used, which Tier 4 A&E uses which system*

Advanced Carenotes

2b) *Who is the provider of the Patient Management Software system?*

Advanced

2c) *When does your current Patient Management Software contract expire?*

NHS Dartford Gravesham and Swanley Clinical Commissioning Group does not hold this information. If you have not already done so, you may like to contact IC24 who may hold this information.

Email info@IC24@nhs.
2d) What is the annual cost for using your chosen Patient Management Software?

Please see response to question 2c above

2e) With which other systems in your trust is the Patient Management Software interoperable with? [Please list all which are interoperable]

Please see response to question 2c above

2f) Does your Patient Management Software interoperate with Primary Care Systems (e.g. SystemOne or EMIS Web)?

Please see response to question 2c above

2g) Does your Patient Management Software interoperate with any Electronic Patient Record Systems? [Yes or No]

Please see response to question 2c above

2h) What does the Patient Management Software permit in terms of data sharing (push data / pull data)?

Please see response to question 2c above

Question 3

3a) Who is the provider of NHS 111 and GP OOH care in your CCG?

IC24

3b) Who is the provider of the Patient Management Software system?

Cleo – In House

3c) When does your current Patient Management Software contract expire?

N/a

3d) What is the annual cost for using your chosen Patient Management Software?

Please see response to question 2c above

Question 4

4a) Which Clinical Decision Support System is used in GP practices in your CCG?

Vision

4b) Which Clinical Decision Support System is used in Tier 4 A&Es?
Advanced Carenotes

4c) Which Clinical Decision Support System is used by NHS 111 providers on your area?
Adastra

**Question 5**

5a) Which patient triage system is used in the Tier 4 A&E?  
*Please indicate if this is different from the Patient Management Software*
Advanced Carenotes

5b) When does the contract with your current provider expire?
Please refer to question 2c above

5c) What is the annual cost for using your chosen patient triage system?
Please refer to question 2c above

**Question 6**

6a) Does your trust use a Patient-Level Resource Management Software?
NHS Dartford Gravesham and Swanley Clinical Commissioning Group does not use a Patient-Level Resource Management Software.

6b) Who is the provider of the Patient-Level Resource Management Software?
N/a

6c) When does your current Patient-Level Resource Management Software contract expire?
N/a

6d) What is the annual cost for using your chosen Patient-Level Resource Management Software?
N/a

6e) With which other systems in your trust is the Patient-Level Resource Management Software interoperable with?  
*Please list all which are interoperable*
N/a

We hope that this has dealt with your request for information however, should you remain dissatisfied, you have the right to request that we conduct an internal review of your request. If you would like us to conduct such a review please contact us within two months of this letter using the contact details below:

E-mail: swccg.northkent.foi@nhs.net

Post: FOI, NHS Dartford Gravesham and Swanley Clinical Commissioning Group, 2nd Floor, Gravesham Civic Centre, Windmill Street, Gravesend, Kent DA12 1AU.
Your request for an internal review will then be processed in accordance with our Freedom of Information Policy, a copy of which can be found on our website:

www.dartfordgraveshamswanleyccg.nhs.uk

If you are still dissatisfied following the internal review, you have the right under Section 50 of the Freedom of Information Act 2000 to appeal against the decision by contacting the Information Commissioner. The Information Commissioner provides full and detailed guidance on the Freedom of Information Act, and on when and how to complain.

Please find below the link to their website page and their helpline number.
https://ico.org.uk/for-the-public/official-information/
Helpline number: 0303 123 1113

In line with the Information Commissioner’s directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. An anonymised version of our response will therefore be posted on our website.

Please remember to quote the reference number above in any future communications.