Dear

Freedom of Information Request – DGS 158

Thank you for your recent request for information made under the Freedom of Information Act 2000, which was received by NHS Dartford Gravesham and Swanley Clinical Commissioning Group (CCG) on 28 November 2018. The information you have requested is listed below together with the response:

1) From 1st January 2017 – 31st December 2017 how much did the CCG spend of interpreting services?

In 2016/17 interpreting services were recharged to NHS Dartford Gravesham and Swanley Clinical Commissioning Group by NHS England on an allocation basis not actual costs. The care regarding to Q4 (1st January 2017 to 31st March 2017) was £12,107.75. The charges for the period 1st April 2017 to 31 December 2017 were £4,290. This was also a recharge from NHS England. Total recharge for the period £16,397.75.

2) Do you service interpreting requirements in-house or do you outsource to a third party company?

NHS Dartford Gravesham and Swanley Clinical Commissioning Group outsources interpreting services to The Big World Limited.

3) If you use a third party to service interpreting requirement
a. What is the name of the organisation you outsource to?

The Big World Limited

b. is the interpreting services provision contracted under a OJUE/Framework or is the service provided off contract?

Contract in accordance with Framework agreement.
c. if contracted what OJUE/Framework contract is the Trust accessing and when does the contract expire?

Current contract expires 31 December 2018 with the option to extend for 1 year.

d. please provide both dates if telephone and face to face interpreting are contracted separately

The contract covers both telephone and face to face interpreting.

4) Who is the senior responsible officer for interpreting services at the CCG?

Gail Arnold – Primary Care Lead

We hope that this has dealt with your request for information however, should you remain dissatisfied, you have the right to request that we conduct an internal review of your request. If you would like us to conduct such a review please contact us within two months of this letter using the contact details below:

E-mail: swccg.northkent.foi@nhs.net

Post: FOI, NHS Dartford Gravesham and Swanley Clinical Commissioning Group, 2nd Floor, Gravesham Civic Centre, Windmill Street, Gravesend, Kent DA12 1AU.

Your request for an internal review will then be processed in accordance with our Freedom of Information Policy, a copy of which can be found on our website:

www.dartfordgraveshamswanleyccg.nhs.uk

If you are still dissatisfied following the internal review, you have the right under Section 50 of the Freedom of Information Act 2000 to appeal against the decision by contacting the Information Commissioner. The Information Commissioner provides full and detailed guidance on the Freedom of Information Act, and on when and how to complain.

Please find below the link to their website page and their helpline number.
https://ico.org.uk/for-the-public/official-information/
Helpline number: 0303 123 1113

In line with the Information Commissioner’s directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. An anonymised version of our response will therefore be posted on our website.

Please remember to quote the reference number above in any future communications.